



## Policy Statement on Quality and the Environment

ØRN (Int) Limited markets and distributes high quality, sustainable furniture

Our policy on quality is to be able to meet our customer's quality requirements, ensure we comply with applicable regulatory requirements, to enhance customer satisfaction and to achieve continual improvement.

ØRN (Int) Limited also acknowledges its responsibility to protect the environment and the communities in which it operates from the impact of its activities. Consequently, according to the following principles, this statement defines the policy and methods for both quality assurance and environmental management.

1. We are committed to ensure that all our activities comply with legislative and regulatory standards and any other requirements to which ØRN Group subscribes.
2. We shall ensure the supply and delivery of products are committed to a policy of continual improvement in environmental performance through setting defined objectives and targets.
3. We shall continually seek to improve the service of products in line with technological advances in the art and we will seek to make the most efficient use of energy and raw materials.
4. We will meet with customers and suppliers on a formal basis to discuss quality and environmental matters and co-operate with them in trying to improve the quality of products and help ensure the compliance with our environmental principles and will communicate with regulatory bodies and other interested parties when appropriate.
5. We will ensure that all personnel employed receive training to meet the requirements of our quality and environmental standards.
6. We will ensure that prompt and effective corrective and preventative action is taken in dealing with customer complaints, from whatever source, that are attributable to our activities.
7. We shall seek to minimise our production of wastes and take measures, where reasonably practicable, to reduce our environmental impact and are committed to preventing pollution.

Signature

A handwritten signature in black ink, appearing to read 'Ivor Tunley', written over a faint, light-colored signature line.

Name/Position: - Ivor Tunley - Director